

TRANSFORM HOSPITALS TO DELIVER EFFECTIVELY

ServiceNow connects your teams, workflows and systems - all on a single, integrated platform.

How does that help with the problems that matter?

1 YOUR PATIENTS WANT A BETTER EXPERIENCE.

Patients relying on call buttons have to wait until help arrives to explain what they need. Meanwhile the nursing staff doesn't know which calls to prioritize.

But now

A voice-activated, virtual bedside assistant lets patients communicate directly with their care team, while AI-powered request prioritization and smart routing ensure that right resources are allocated effectively.



2 YOUR PHYSICIAN WANT TO WASTE LESS TIME AND TREAT MORE PATIENTS.

You lose months of productivity and potentially hundreds of thousand of dollars in revenue as your new hires wait to get on-boarded.

But now

A single, integrated, personalized on-boarding experience gives every new employee a fast and easy way to get oriented and established on your system.



3 YOUR IT PROCESSES NEED TO BE SIMPLER AND MORE AUTOMATED.

Clinicians are unable to report issues or request enhancements quickly. So, they lose time they need for their patients, or they leave the issue unreported and un-solved.

But now

Clinicians can make service requests directly from the EMR, with the click of a button. The request is routed automatically and easily track its progress.



4 YOUR SECURITY AND COMPLIANCE NEEDS TO BE STRONGER.

Siloed processes and manual workflow make it much harder to keep your hospital secure and compliant.

But now

Full lifecycle management of clinical assets across your enterprise - all within a single pane of glass- helps you minimize risk exposure for connected medical devices. And automated compliance reporting means you can create reports in minutes, not days.

