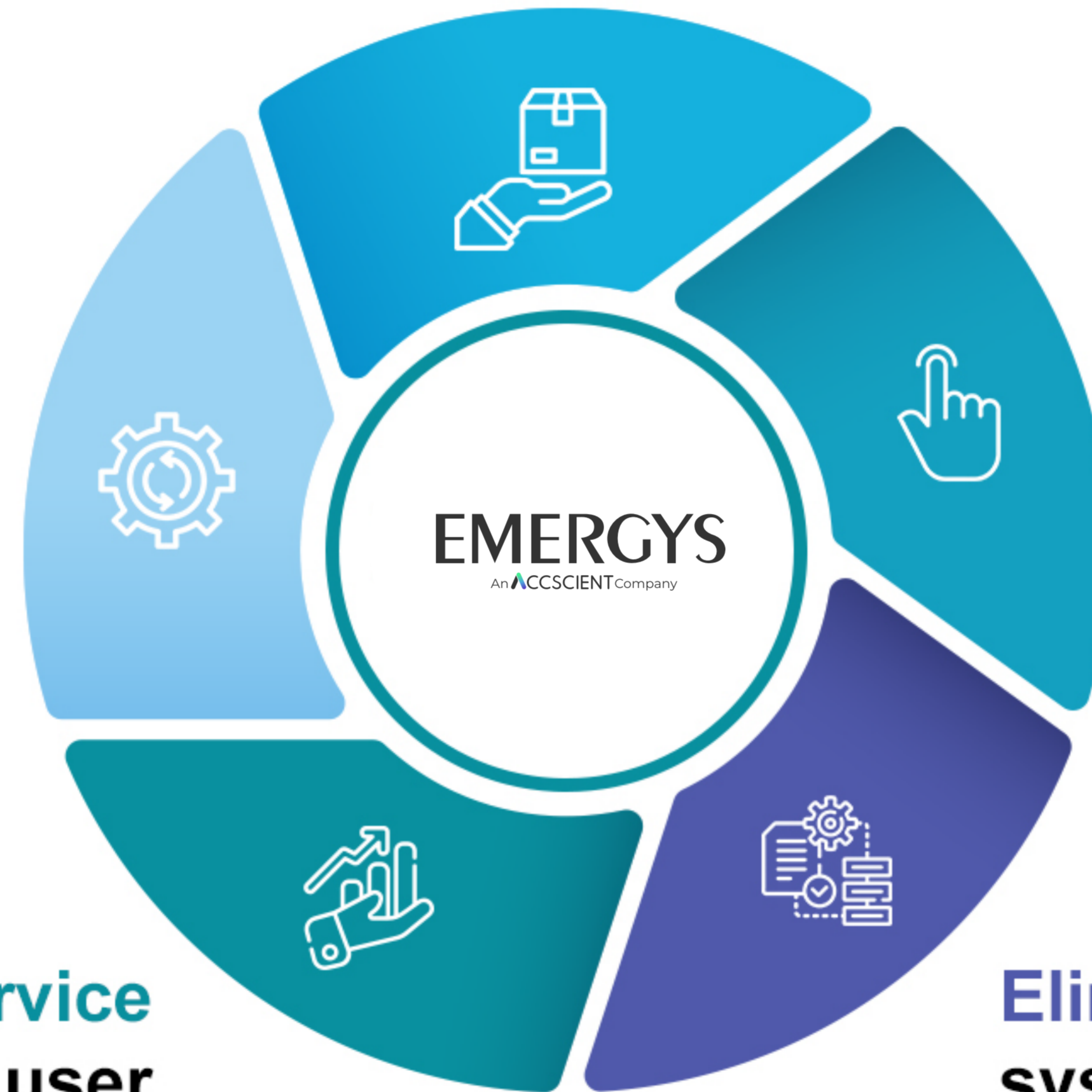


**Replace existing ITSM system with cloud based ServiceNow**

**Improve operational excellence to enhance performance and reduce operational costs**



**Centralize and streamline ITSM processes across the organization**

**Improve self-service capabilities for better user experience**

**Eliminate manual processes with systematic automated approach to control the life cycle of changes**