

# Transform SAP Order Management

Simplify and streamline your order management for a better customer journey



## CHALLENGES

87%

Of wholesale distribution companies report more challenging and complex fulfillment requirements, impacted by e-commerce and multichannel or cross-channel demand.

81%

Believe simplification is important for their organization.

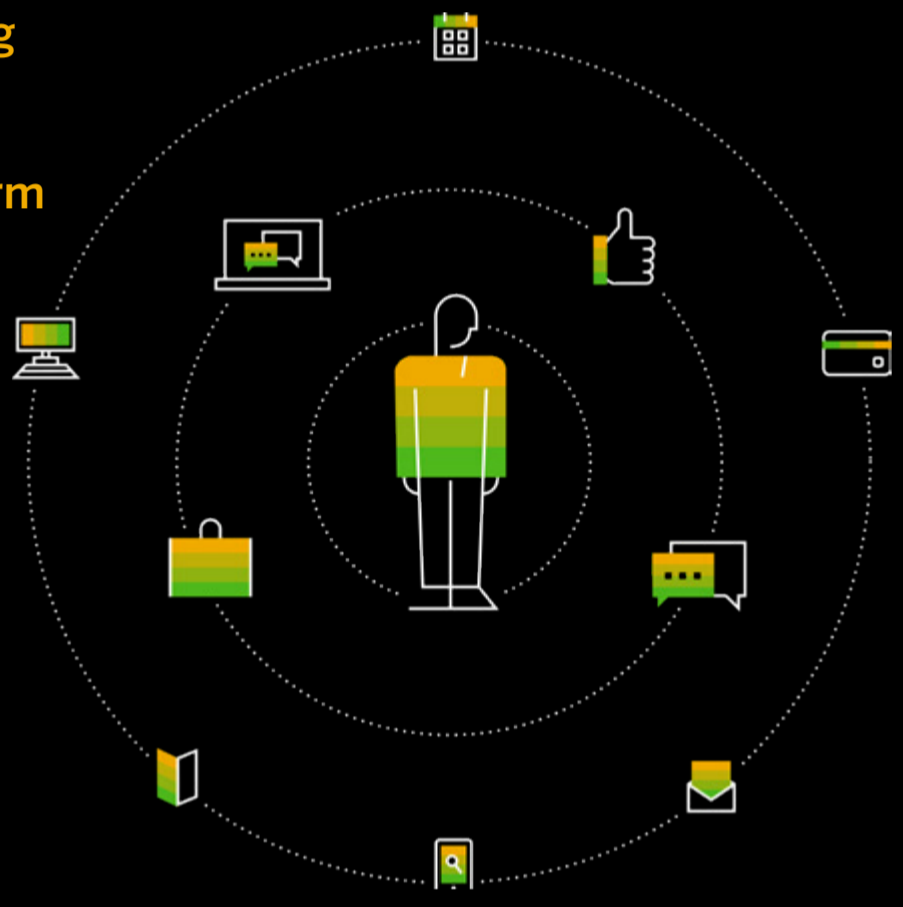
88%

Say that IT investment is important to achieve simplification.

## SOLUTION

Take your customer buying experience to new levels with OMS+, the advanced order management platform from DataXstream

- Deploys in the cloud and interacts directly with your SAP ERP system via any web-enabled device
- Empowers your customer service representatives and sales teams with actionable customer data
- Provides a single, simple interface for all customer transactions (store, mobile sales teams, call center)



## BENEFITS

Simplify and streamline your order management processes to:

- Deliver a better customer buying experience
- Increase sales efficiency and revenue
- Enhance employee productivity and satisfaction
- Reduce infrastructure, support, and training costs

## EVIDENCE

Save time and money with a simplified user experience

- 40 clicks → 5 clicks
- 50 keystrokes → 5 keystrokes
- 10 screens → 4 screens
- 140 seconds → 15 seconds

(Single line order with cash tender, typical ERP compared to OMS+)

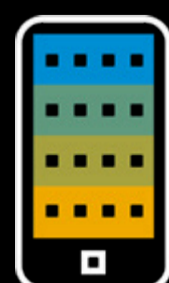


“ Good customer service is paramount and OMS+ supports better customer service through increased visibility to our customers' history and product availability. ”

Gloria Lamb  
IT Director, CRAFCO, a Division of Ergon

## Transform Order Management for SAP Solutions

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Book your free trial or assessment

